

The ComPsych Difference

Key Program Components

DisabilityAssistSM-Outreach

- › Proactive outreach call from a master's-level clinician
- › Tailored response to individual needs
- › Interactive communications to encourage program use
- › Referrals to complementary resources

Addressing Behavioral and Mental Health Issues to Speed Return to Work

Managing a disability and speeding the employee's return to work is an ongoing issue for all employers looking to control their disability costs. Many disability situations include mental health and work-life issues as a result of the claimant's impairment—this can include depression, family and relationship issues or merely adjusting to a reduced quality of living. These issues can take a toll on an individual's ability to recover, prolonging the state of the disability and increasing the associated costs of disability management borne by the employer.

ComPsych addresses all dimensions of an employee's medical and mental health condition and directly complements an employer's disability program. In doing so, our DisabilityAssistSM helps organizations manage employee issues for a faster return to work and reduced disability claims costs.

Proactive Outreach Improves Employee Loyalty and Retention

DisabilityAssistSM-Outreach supports your relationship with a disabled employee through proactive contact from our expert disability Guidance Consultants who assess each situation and the employee's corresponding needs. By identifying the appropriate behavioral health and work-life counseling services required, our disability specialists can help reduce the duration of the leave while reinforcing the employer's concern for the employee's recovery.

ComPsych works with HR or the disability vendor to understand the claimant's conditions and co-morbidities that have caused the disability or hindered recovery. During the outreach call, Guidance Consultants will assess the client's needs for any behavioral health, substance abuse or work-life support including legal, financial, child or elder care information. By providing help with, for example, locating a housekeeper, making alternate arrangements for an elder who requires care or setting a new budget, DisabilityAssist-Outreach services help employees deal with the life issues that can complicate recovery while underscoring the employee's value to the employer. When clinically appropriate, ComPsych also will make referrals to resources that complement these service offerings.

DisabilityAssist-Outreach interactive communications help encourage employees to use the EAP and work-life program while potentially reducing the disability stay. In addition, by wrapping this service around the disability program, an employer opens this support to the larger group of employees on medical disability leave, further impacting the overall return to work rate and employee retention.

Building a Stronger Disability Management Program with Results

The ComPsych DisabilityAssist enhances an employer's disability management program with valuable support services and counseling to shorten the duration of disability claims, strengthen the relationship with employees, improve loyalty and increase retention. The DisabilityAssist service curtails disability costs and saves employers money.

About ComPsych

ComPsych Corporation is the world's largest provider of employee assistance programs and is the leading provider of fully integrated EAP, behavioral health, wellness, work-life, crisis intervention services and outsourced HR solutions. Covering more than 27 million individuals and 8,500 organizations in 92 countries, ComPsych creates "Build-to-Suit" programs which help employers improve productivity.

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Contact us:

800.851.1714

info@compsych.com

www.compsych.com