

Version 5.0
www.ohiohospitalquality.com

A Consumer Guide to Ohio Hospital Quality



With Support From
Employers Health Purchasing Corporation of Ohio

Employers Health Coalition of Ohio, Inc. is an independent, non-profit, employer-based organization committed to creating an environment for long-term continuous improvement in the cost effective delivery of high quality care for its members and the community. This Consumer Guide to Ohio Hospital Quality Version 5.0 is funded entirely by the annual operating budgets of Employers Health Coalition of Ohio, Inc. and Employers Health Purchasing Corporation of Ohio.

A Consumer Guide to Ohio Hospital Quality

www.ohiohospitalquality.com

Dear Consumer,

When a consumer seeks care from an Ohio hospital for a specific condition or procedure, one wants to be sure that the care is safe and effective, leading to a positive outcome. One step in making a good decision on where to receive care is by assessing the quality scores of hospitals in studies such as this *Consumer Guide to Ohio Hospital Quality*.

When one considers the quality of a hospital, there are two types of relevant measures:

- **Process of Care Measures** look at whether a hospital has procedures in place that will make it more likely that a patient has a good outcome and then, whether the hospital is following those procedures.
- **Outcomes Measures** consider a hospital's track record on metrics that include deaths (mortality) and complications, such as hospital-acquired infections.

A Consumer Guide to Ohio Hospital Quality includes both types of measures. This information can be used in discussion with your physician about which hospital is appropriate for your unique treatment plan. Before you review the results, be sure to read the introduction so that you understand how to interpret and use the findings of this study.

I also want to take this opportunity to orient you to the term *Never Events* which are errors in medical care that are clearly identifiable, preventable and serious in their consequences for patients. *Never Events* are such serious issues that the Centers for Medicare & Medicaid Services (CMS) has adopted a non-payment policy for the following *Never Events*:

- Object inadvertently left in after surgery
- Air embolism
- Blood incompatibility
- Catheter associated urinary infection
- Pressure ulcer (decubitus ulcer)
- Vascular catheter associated infection
- Surgical site infection-mediastinitis (infection in the chest) after coronary artery bypass graft
- Certain types of falls and trauma
- Surgical site infections following certain elective procedures, including certain orthopedic surgeries and bariatric surgery for obesity
- Certain manifestations of poor control of blood sugar levels
- Deep vein thrombosis or pulmonary embolism following total knee replacement and hip replacement procedures

If any of these conditions is not present when the patient is admitted to the hospital, but subsequently develops during the hospital stay, Medicare will no longer pay the additional cost of the hospitalization. Furthermore, the patient is also not responsible for the additional cost. To find *Never Events* and patient safety information on the web, see www.cms.hhs.gov/home/medicare.asp.

Sincerely,



Christopher V. Goff, JD, MA
CEO & General Counsel



Why was the Consumer Guide to Ohio Hospital Quality Created?

- Consumers are taking a more active role in managing their own healthcare.
- In order to make informed decisions, such as where to get high quality and cost effective care, consumers need access to accurate, timely information and tools.
- The guide that follows is one such tool that a consumer could turn to when making an important healthcare decision.
- **This guide should not be used in emergency situations.**
- **This guide should not be used for pediatric care.**



How are the Hospitals Ranked?

- Hospitals are ranked based upon their performance as compared to the average performance of all hospitals in the State of Ohio.
- Two quality indicators contribute equally to a hospital's ranking:
 - Mortality - deaths that occur in the hospital
 - Major Complications - the occurrence of problems such as blood clots and infections
- Many hospitals treat very sick patients that other hospitals cannot treat. To be fair, all of the data in this guide are risk-adjusted to account for the age and gender of the patient and severity of the case.
- The volume of patients treated has been shown to have an impact on outcomes for certain conditions and/or procedures. Research suggests that the greater the volume, the better the outcome. For those procedures/conditions where it is relevant, High Volume Hospitals are marked with an (H).



What is the Source of the Data?

- WebMD Health Services builds databases that hospitals use for internal analysis and quality improvement. WebMD Health Services provided the data on which this guide is based.
- Hospitals are required to submit billing data on behalf of their Medicare patients to the Center for Medicare and Medicaid Services (CMS). This guide is based on the most current data available, specifically the Medicare patients treated during the 2007 federal fiscal year. While Medicare patients do differ from patients under age 65, the correlation between outcomes based on Medicare patients and patients of all ages has been shown to be highly positive.



Why are the Rankings Different from Others that I have Seen?

There are many reasons why the rankings in this guide are different than those distributed by other organizations.

- The source of the data may differ from Medicare billing data.
- The timeframe of the report may be longer or shorter than one year, and may be a year(s) other than 2007.
- The measures used to create the rankings may be different than mortality and major complications, which are used in this guide.
- The conditions measured may be different and/or aggregated to a total ranking across multiple conditions.

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What Conditions are Analyzed?

Cardiac Care

- Abdominal Aortic Aneurysm Repair (AAA)
- Angioplasty
- Cardiac Catheterization
- Congestive Heart Failure (CHF)*
- Coronary Artery Bypass Graft (CABG)

Orthopedic Surgery

- Hip Replacement
- Knee Replacement

Pulmonary Disease

- Chronic Obstructive Pulmonary Disease (COPD)
- Pneumonia*

General Surgery

- Colon Surgery
- Head and Neck Endarterectomy



If you cannot find a particular hospital in the report for a certain condition or procedure, it means that the hospital doesn't perform that procedure or treat that condition. Or, it may mean that a hospital does so few procedures or treatments that it would be inaccurate to report its results.

* In addition, process of care measures for heart failure and pneumonia are included in this guide. The source of data for these measures is the CMS Hospital Quality Alliance. You can find more information at <http://www.hospitalcompare.hhs.gov>.



How can Consumers use this Guide?

- If you need hospital care, use this guide along with advice from your doctor and other sources to choose a facility that is right for you.
- Talk to a doctor about the results in this guide. If you are concerned about the rankings, ask your doctor what you can do to make sure you get high quality care. Call your hospital to find out what is being done to improve performance.
- Share this report with family, friends, and other people you care about.
- **Do not use this guide in emergency situations.**
- **Do not use this guide for pediatric care.**



Understanding the Symbols

These symbols reflect a comparison of a hospital versus all hospitals in Ohio.

ABOVE AVERAGE

AVERAGE

BELOW AVERAGE

Limits of this Guide

- This guide is as accurate as possible, but hospitals collect and report information in different ways. While the data is risk adjusted for severity, age, gender and other factors, it cannot account for every variable that an individual consumer may encounter. This guide reflects the care for patients overall, but your individual experience may be different.
- Consider this guide a tool to help you manage your health. Do not use it to generalize about the overall quality of a hospital. Instead, use it to examine hospital performance in specific categories.

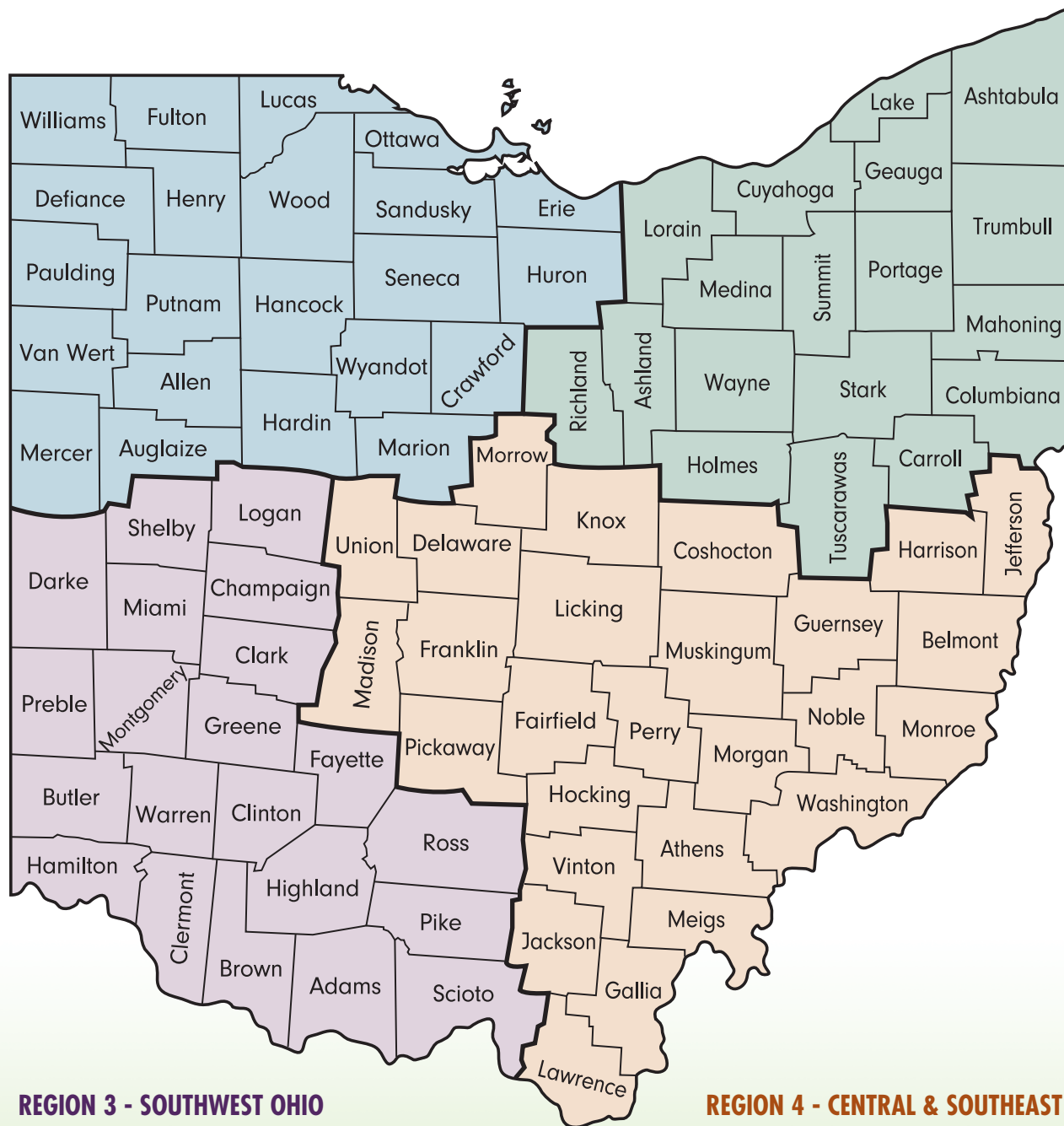


A Consumer Guide to Ohio Hospital Quality Regional Map

The Consumer Guide to Ohio Hospital Quality is a comparative study of the quality of care delivered at all hospitals within the state of Ohio for specific conditions and procedures. For simplicity, all Ohio hospitals reported in this Guide have been categorized geographically into four regions. Those four regions and the counties which fall within each region are shown below:

REGION 2 - NORTHWEST OHIO

REGION 1 - NORTHEAST OHIO



REGION 3 - SOUTHWEST OHIO

REGION 4 - CENTRAL & SOUTHEAST OHIO

Cardiac Care - Abdominal Aortic Aneurysm Repair (AAA)

(H) - High Volume

A graft placed during major abdominal surgery to repair an abnormal (often balloon-like) swelling on the side of the aorta, the large blood vessel that exits the heart and carries oxygenated blood to smaller blood vessels throughout the body.

ABOVE AVERAGE	AVERAGE	BELOW AVERAGE
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REGION 1 - NORTHEAST OHIO

<p>Aultman Hospital CCHS Fairview Hospital Cleveland Clinic Foundation (H) Cuyahoga Falls General Hospital Parma Community General Hospital Southwest General Health Center St. Elizabeth Health Center University Hospitals Western Reserve Care System</p>	<p>Akron General Medical Center CCHS Hillcrest Hospital (H) Community Health Partners of Ohio - West EMH Regional Medical Center (H) Mercy Medical Center Trumbull Memorial Hospital</p>	<p>Lake Hospital System Inc Summa Health Systems Hospitals</p>
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REGION 2 - NORTHWEST OHIO

<p>Blanchard Valley Regional Health Center Firelands Regional Medical Center - Main Campus Medical College of Ohio At Toledo St. Charles Mercy Hospital</p>	<p>Marion General Hospital St. Rita's Medical Center St. Vincent Mercy Medical Center</p>	<p>Lima Memorial Health System The Toledo Hospital (H)</p>
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REGION 3 - SOUTHWEST OHIO

<p>Dayton Heart Hospital Kettering Medical Center The Jewish Hospital</p>	<p>Bethesda North Hospital Christ Hospital (H) Good Samaritan Hospital - Cincinnati (H) Grandview Hospital & Medical Center Miami Valley Hospital University Hospital, Inc</p>	<p>Adena Regional Medical Center Good Samaritan Hospital - Dayton (H) Mercy Hospital Anderson Southern Ohio Medical Center</p>
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REGION 4 - CENTRAL & SOUTHEAST OHIO

<p>Mount Carmel Health (H)</p>	<p>Genesis Healthcare System Ohio State University Hospitals (H)</p>	<p>Licking Memorial Hospital Mount Carmel St. Ann's Riverside Methodist Hospital - Ohio Health (H)</p>
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Cardiac Care - Angioplasty

(H) - High Volume

A procedure in which a tiny device (a small tube with either a balloon or a laser on the tip) is inserted into narrowed blood vessels that supply blood to the heart. This device widens the arteries and increases blood flow. A stent, a metal wire frame that helps to keep the arteries open, is often placed in the vessel after it is widened.

ABOVE AVERAGE	AVERAGE	BELOW AVERAGE
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REGION 1 - NORTHEAST OHIO

Affinity Medical Center Barberton Citizens Hospital CCHS Fairview Hospital (H) CCHS Hillcrest Hospital EMH Regional Medical Center (H) Mercy Medical Center Southwest General Health Center St. John West Shore Hospital St. Vincent Charity Hospital Western Reserve Care System	Aultman Hospital Community Health Partners of Ohio - West Medcentral Health System St. Elizabeth Health Center Summa Health Systems Hospitals (H) Trumbull Memorial Hospital	Akron General Medical Center CCHS Lakewood Hospital Cleveland Clinic Foundation (H) Lake Hospital System Inc Metro Health Medical Center Parma Community General Hospital University Hospitals
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REGION 2 - NORTHWEST OHIO

Firelands Regional Medical Center - Main Campus St. Rita's Medical Center	Community Hospital Bryan Lima Memorial Health System Medical College of Ohio At Toledo The Toledo Hospital (H)	Blanchard Valley Regional Health Center Marion General Hospital St. Luke's Hospital St. Vincent Mercy Medical Center (H)
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REGION 3 - SOUTHWEST OHIO

Dayton Heart Hospital Good Samaritan Hospital - Dayton Southern Ohio Medical Center	Adena Regional Medical Center Christ Hospital (H) Good Samaritan Hospital - Cincinnati Mercy Hospital Anderson Mercy Hospital Fairfield University Hospital, Inc	Bethesda North Hospital (H) Community Hospital of Springfield Deaconess Hospital Grandview Hospital & Medical Center Kettering Medical Center Mercy Medical Center of Springfield Miami Valley Hospital The Jewish Hospital
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REGION 4 - CENTRAL & SOUTHEAST OHIO

Fairfield Medical Center Ohio State University Hospital East	Grant Medical Center - Ohio Health	Doctors Hospital - Ohio Health Genesis Healthcare System (H) Holzer Medical Center Mount Carmel Health (H) Ohio State University Hospitals (H) Riverside Methodist Hospital - Ohio Health (H) Trinity Health System
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Cardiac Care - Cardiac Catheterization

A catheter (small tube) is inserted through a large blood vessel in the arm or leg and passed into the heart. It evaluates how the heart is working by measuring pressure and oxygen levels within the heart's chambers. Through the catheter, doctors also may inject a special dye that provides an X-ray image of the heart's internal structure and blood flow patterns.

ABOVE AVERAGE	AVERAGE	BELOW AVERAGE
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REGION 1 - NORTHEAST OHIO

<p>Akron General Medical Center CCHS Euclid Hospital CCHS Hillcrest Hospital CCHS Huron Hospital Community Health Partners of Ohio - West Lake Hospital System Inc Medina General Hospital Mercy Medical Center Robinson Memorial Hospital Southwest General Health Center St. John West Shore Hospital Trumbull Memorial Hospital UH Bedford Medical Center UH Geauga Regional Hospital UH Richmond Heights Hospital Western Reserve Care System Wooster Community Hospital</p>	<p>CCHS Lakewood Hospital East Liverpool City Hospital Parma Community General Hospital</p>	<p>Affinity Medical Center Aultman Hospital Barberton Citizens Hospital CCHS Fairview Hospital CCHS Marymount Hospital CCHS South Pointe Hospital Cleveland Clinic Foundation EMH Regional Medical Center Medcentral Health System Metro Health Medical Center St. Elizabeth Health Center St. Vincent Charity Hospital Summa Health Systems Hospitals University Hospitals</p>
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REGION 2 - NORTHWEST OHIO

<p>Lima Memorial Health System Medical College of Ohio At Toledo St. Luke's Hospital</p>	<p>Community Hospital Bryan Firelands Regional Medical Center - Main Campus Flower Hospital Marion General Hospital St. Rita's Medical Center</p>	<p>Blanchard Valley Regional Health Center St. Vincent Mercy Medical Center The Toledo Hospital</p>
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REGION 3 - SOUTHWEST OHIO

<p>Adena Regional Medical Center Bethesda North Hospital Dayton Heart Hospital Deaconess Hospital Fort Hamilton Hughes Memorial Hospital Good Samaritan Hospital - Cincinnati Mercy Hospital Western Hills Mercy Hospital Anderson Mercy Hospital Fairfield Miami Valley Hospital Middletown Regional Hospital Southern Ohio Medical Center The Jewish Hospital</p>	<p>Christ Hospital Clinton Memorial Hospital Grandview Hospital & Medical Center Mercy Hospital Mount Airy University Hospital, Inc</p>	<p>Community Hospital of Springfield Good Samaritan Hospital - Dayton Kettering Medical Center Mary Rutan Hospital Mercy Medical Center of Springfield Sycamore Medical Center Upper Valley Medical Center</p>
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REGION 4 - CENTRAL & SOUTHEAST OHIO

<p>Berger Health System East Ohio Regional Hospital Genesis Healthcare System Holzer Medical Center Mount Carmel St. Ann's Ohio State University Hospital East Southeastern Ohio Regional Medical Center</p>	<p>Fairfield Medical Center Marietta Memorial Hospital Trinity Health System</p>	<p>Doctors Hospital - Ohio Health Grady Memorial Hospital Grant Medical Center - Ohio Health Knox Community Hospital Mount Carmel Health Ohio State University Hospitals Riverside Methodist Hospital - Ohio Health</p>
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Cardiac Care - Congestive Heart Failure (CHF)

The heart's function as a pump can not meet the body's needs and the blood backs up behind the heart, leading to fluid accumulation in the lungs and tissues.

ABOVE AVERAGE	AVERAGE	BELOW AVERAGE
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REGION 1 - NORTHEAST OHIO

<p>Affinity Medical Center Akron General Medical Center Ashtabula County Medical Center CCHS Huron Hospital CCHS Lakewood Hospital CCHS South Pointe Hospital Lodi Community Hospital Mercy Medical Center Robinson Memorial Hospital Southwest General Health Center St. Joseph Health Center St. Vincent Charity Hospital Twin City Hospital UH Memorial Hospital of Geneva UH Richmond Heights Hospital Union Hospital Wadsworth Rittman Hospital Western Reserve Care System Wooster Community Hospital</p>	<p>Allen Medical Center CCHS Fairview Hospital CCHS Marymount Hospital Cuyahoga Falls General Hospital Dunlap Memorial Hospital EMH Regional Medical Center Lake Hospital System Inc Pomerene Hospital St. Elizabeth Boardman Health Center University Hospitals</p>	<p>Acuity Specialty Hospital Alliance Community Hospital Aultman Hospital Barberton Citizens Hospital CCHS Euclid Hospital CCHS Hillcrest Hospital CCHS Lutheran Hospital Cleveland Clinic Foundation Community Health Partners of Ohio - West East Liverpool City Hospital Medcentral Health System Medcentral Health System - Shelby Hospital Medina General Hospital Metro Health Medical Center Parma Community General Hospital Salem Community Hospital Samaritan Regional Health System St. Elizabeth Health Center</p>	<p>St. John West Shore Hospital Summa Health Systems Hospitals Trumbull Memorial Hospital UH Bedford Medical Center UH Conneaut Medical Center UH Geauga Regional Hospital</p>
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REGION 2 - NORTHWEST OHIO

<p>Bellevue Hospital Community Memorial Hospital Defiance Regional Medical Center H B Magruder Memorial Hospital Joint Township District Memorial Hospital Medical College of Ohio At Toledo Mercer County Joint Township Community Hospital Mercy Hospital of Willard St. Anne Mercy Hospital St. Rita's Medical Center The Toledo Hospital</p>	<p>Bucyrus Community Hospital Firelands Regional Medical Center - Main Campus Fostoria Community Hospital Galion Community Hospital Lima Memorial Health System Memorial Hospital of Fremont Paulding County Hospital St. Vincent Mercy Medical Center Wood County Hospital Wyandot Memorial Hospital</p>	<p>Bay Park Community Hospital Blanchard Valley Regional Health Center Community Hospital Bryan Fisher Titus Memorial Hospital Flower Hospital Fulton County Health Center Hardin Memorial Hospital Henry County Hospital Marion General Hospital Mercy Hospital of Defiance Mercy Hospital of Tiffin Ohio</p>	<p>St. Charles Mercy Hospital St. Luke's Hospital Van Wert County Hospital</p>
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REGION 3 - SOUTHWEST OHIO

<p>Adams County Hospital Brown County Hospital Christ Hospital Dayton Heart Hospital Dayton Rehabilitation Institute Deaconess Hospital Fayette County Memorial Hospital Fort Hamilton Hughes Memorial Hospital Good Samaritan Hospital - Cincinnati Good Samaritan Hospital - Dayton Grandview Hospital & Medical Center Greene Memorial Hospital Greenfield Area Medical Center McCullough-Hyde Memorial Hospital</p>	<p>Mercy Hospital Western Hills Mercy Hospital Clermont Mercy Memorial Hospital Middletown Regional Hospital Southern Ohio Medical Center Wilson Memorial Hospital</p>	<p>Adena Regional Medical Center Bethesda North Hospital Clinton Memorial Hospital Miami Valley Hospital Pike Community Hospital Sycamore Medical Center The Jewish Hospital</p>	<p>Community Hospital of Springfield Highland District Hospital Kettering Medical Center Mary Rutan Hospital Mercy Hospital Mount Airy Mercy Hospital Anderson Mercy Hospital Fairfield Mercy Medical Center of Springfield University Hospital, Inc Upper Valley Medical Center Wayne Hospital</p>
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REGION 4 - CENTRAL & SOUTHEAST OHIO

<p>Berger Health System Hocking Valley Community Hospital Knox Community Hospital Licking Memorial Hospital Morrow County Hospital O'Bleness Memorial Hospital Ohio State University Hospital East Selby General Hospital</p>	<p>Coshocton County Memorial Hospital East Ohio Regional Hospital Fairfield Medical Center Grady Memorial Hospital Harrison Community Hospital Holzer Medical Center Jackson Ohio State University Hospitals Riverside Methodist Hospital - Ohio Health</p>	<p>Barnesville Hospital Belmont Community Hospital Doctors Hospital - Ohio Health Doctors Hospital of Nelsonville Genesis Healthcare System Grant Medical Center - Ohio Health Holzer Medical Center Madison County Hospital Inc Marietta Memorial Hospital Memorial Hospital of Union County Mount Carmel Health Mount Carmel St. Ann's Southeastern Ohio Regional Medical Center Trinity Health System</p>
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Cardiac Care - Coronary Artery Bypass Graft (CABG)

(H) - High Volume

A procedure that involves grafting one or more blood vessels onto blocked coronary arteries to bypass the narrowed or blocked areas. These blood vessels to be grafted can be taken from an artery inside the chest, an artery in the arm and from a long vein in the leg.

ABOVE AVERAGE	AVERAGE	BELOW AVERAGE
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REGION 1 - NORTHEAST OHIO

<p>Affinity Medical Center Aultman Hospital Mercy Medical Center Metro Health Medical Center Southwest General Health Center St. Vincent Charity Hospital Trumbull Memorial Hospital</p>	<p>CCHS Fairview Hospital CCHS Hillcrest Hospital Community Health Partners of Ohio - West EMH Regional Medical Center Lake Hospital System Inc Parma Community General Hospital St. Elizabeth Health Center St. John West Shore Hospital</p>	<p>Akron General Medical Center Barberton Citizens Hospital Cleveland Clinic Foundation (H) Medcentral Health System Summa Health Systems Hospitals University Hospitals Western Reserve Care System</p>
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REGION 2 - NORTHWEST OHIO

<p>Firelands Regional Medical Center - Main Campus St. Luke's Hospital The Toledo Hospital</p>	<p>Blanchard Valley Regional Health Center Lima Memorial Health System Marion General Hospital St. Vincent Mercy Medical Center</p>	<p>Medical College of Ohio At Toledo St. Rita's Medical Center</p>
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REGION 3 - SOUTHWEST OHIO

<p>Adena Regional Medical Center Christ Hospital Good Samaritan Hospital - Cincinnati Good Samaritan Hospital - Dayton Kettering Medical Center Mercy Hospital Anderson Miami Valley Hospital University Hospital, Inc</p>	<p>Bethesda North Hospital Dayton Heart Hospital Grandview Hospital & Medical Center Mercy Hospital Fairfield Mercy Medical Center of Springfield</p>	<p>Community Hospital of Springfield The Jewish Hospital</p>
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REGION 4 - CENTRAL & SOUTHEAST OHIO

<p>Doctors Hospital - Ohio Health Fairfield Medical Center Grant Medical Center - Ohio Health Holzer Medical Center Mount Carmel Health</p>	<p>Ohio State University Hospitals Trinity Health System</p>	<p>Genesis Healthcare System Riverside Methodist Hospital - Ohio Health (H)</p>
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Orthopedic Surgery - Hip Replacement

Re-forming of the hip joint using steel and plastic implants with cement or artificial joints without cement, most commonly offered after hip fracture or hip joint failure caused by osteoarthritis in older patients or rheumatoid arthritis in patients of any age.

ABOVE AVERAGE	AVERAGE	BELOW AVERAGE
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REGION 1 - NORTHEAST OHIO

<p>Allen Medical Center Alliance Community Hospital Aultman Hospital CCHS Huron Hospital CCHS Lutheran Hospital EMH Regional Medical Center Medcentral Health System Shelby Hospital Medina General Hospital St. Elizabeth Health Center St. John West Shore Hospital St. Vincent Charity Hospital UH Richmond Heights Hospital Wadsworth Rittman Hospital Western Reserve Care System Wooster Community Hospital</p>	<p>Affinity Medical Center Akron General Medical Center CCHS Euclid Hospital CCHS Marymount Hospital CCHS South Pointe Hospital Cleveland Clinic Foundation Community Health Partners of Ohio - West Mercy Medical Center Metro Health Medical Center Parma Community General Hospital Samaritan Regional Health System Southwest General Health Center St. Joseph Health Center Summa Health Systems Hospitals Trumbull Memorial Hospital UH Bedford Medical Center UH Geauga Regional Hospital Union Hospital</p>	<p>Ashtabula County Medical Center Barberton Citizens Hospital CCHS Fairview Hospital CCHS Hillcrest Hospital CCHS Lakewood Hospital Cuyahoga Falls General Hospital East Liverpool City Hospital Lake Hospital System Inc Medcentral Health System Robinson Memorial Hospital Salem Community Hospital UH Conneaut Medical Center University Hospitals</p>
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REGION 2 - NORTHWEST OHIO

<p>Bellevue Hospital Defiance Regional Medical Center Firelands Regional Medical Center - Main Campus Fostoria Community Hospital Institute For Orthopedic Surgery Memorial Hospital of Fremont Mercy Hospital of Tiffin Ohio St. Rita's Medical Center Van Wert County Hospital</p>	<p>Bay Park Community Hospital Blanchard Valley Regional Health Center Fisher Titus Memorial Hospital Flower Hospital Mercer County Joint Township Community Hospital St. Vincent Mercy Medical Center The Toledo Hospital Wood County Hospital</p>	<p>Community Hospital Bryan Fulton County Health Center Galion Community Hospital H B Magruder Memorial Hospital Joint Township District Memorial Hospital Lima Memorial Health System Marion General Hospital Medical College of Ohio At Toledo St. Anne Mercy Hospital St. Charles Mercy Hospital St. Luke's Hospital</p>
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REGION 3 - SOUTHWEST OHIO

<p>Adena Regional Medical Center Good Samaritan Hospital - Cincinnati Good Samaritan Hospital - Dayton Mercy Hospital Mount Airy Mercy Hospital Anderson Mercy Hospital Clermont Miami Valley Hospital Middletown Regional Hospital Sycamore Medical Center The Jewish Hospital</p>	<p>Clinton Memorial Hospital Deaconess Hospital Fort Hamilton Hughes Memorial Hospital Grandview Hospital & Medical Center Greene Memorial Hospital McCullough-Hyde Memorial Hospital Mercy Medical Center of Springfield University Hospital, Inc Wayne Hospital Wilson Memorial Hospital</p>	<p>Bethesda North Hospital Christ Hospital Community Hospital of Springfield Kettering Medical Center Mary Rutan Hospital Mercy Hospital Western Hills Mercy Hospital Fairfield Southern Ohio Medical Center Upper Valley Medical Center</p>
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REGION 4 - CENTRAL & SOUTHEAST OHIO

<p>Fairfield Medical Center Holzer Medical Center Jackson Knox Community Hospital New Albany Surgical Hospital O'Bleness Memorial Hospital Trinity Health System</p>	<p>Holzer Medical Center Memorial Hospital of Union County Mount Carmel Health Mount Carmel St. Ann's Ohio State University Hospital East</p>	<p>Berger Health System Doctors Hospital - Ohio Health East Ohio Regional Hospital Genesis Healthcare System Grady Memorial Hospital Grant Medical Center - Ohio Health Hocking Valley Community Hospital Licking Memorial Hospital Madison County Hospital Inc Marietta Memorial Hospital Ohio State University Hospitals Riverside Methodist Hospital - Ohio Health Selby General Hospital Southeastern Ohio Regional Medical Center</p>
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Orthopedic Surgery - Knee Replacement

Re-forming of the knee joint using steel and plastic implants with cement or artificial joints without cement, most commonly offered after knee fracture or knee joint failure caused by osteoarthritis in older patients or rheumatoid arthritis in patients of any age.

ABOVE AVERAGE	AVERAGE	BELOW AVERAGE
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REGION 1 - NORTHEAST OHIO

<p>Akron General Medical Center Aultman Hospital CCHS Huron Hospital CCHS Marymount Hospital CCHS South Pointe Hospital Cuyahoga Falls General Hospital Medcentral Health System Shelby Hospital Medina General Hospital Mercy Medical Center Parma Community General Hospital Samaritan Regional Health System Southwest General Health Center St. John West Shore Hospital St. Vincent Charity Hospital Summa Health Systems Hospitals UH Bedford Medical Center University Hospitals Western Reserve Care System Wooster Community Hospital</p>	<p>Affinity Medical Center Allen Medical Center Alliance Community Hospital CCHS Euclid Hospital CCHS Fairview Hospital CCHS Hillcrest Hospital CCHS Lakewood Hospital CCHS Lutheran Hospital Cleveland Clinic Foundation Community Health Partners of Ohio - West East Liverpool City Hospital EMH Regional Medical Center Lake Hospital System Inc Medcentral Health System Metro Health Medical Center Robinson Memorial Hospital St. Elizabeth Health Center UH Geauga Regional Hospital Union Hospital</p>	<p>Ashtabula County Medical Center Barberton Citizens Hospital Pomerene Hospital Salem Community Hospital St. Joseph Health Center Trumbull Memorial Hospital UH Conneaut Medical Center UH Richmond Heights Hospital Wadsworth Rittman Hospital</p>
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REGION 2 - NORTHWEST OHIO

<p>Bay Park Community Hospital Blanchard Valley Regional Health Center Flower Hospital The Toledo Hospital</p>	<p>Bellevue Hospital Defiance Regional Medical Center Firelands Regional Medical Center - Main Campus Fisher Titus Memorial Hospital Fostoria Community Hospital Fulton County Health Center Galion Community Hospital Henry County Hospital Institute For Orthopedic Surgery Marion General Hospital Medical College of Ohio At Toledo</p>	<p>Memorial Hospital of Fremont Mercy Hospital of Defiance Mercy Hospital of Tiffin Ohio Mercy Hospital of Willard St. Anne Mercy Hospital St. Charles Mercy Hospital St. Luke's Hospital St. Rita's Medical Center St. Vincent Mercy Medical Center</p>	<p>Community Hospital Bryan H B Magruder Memorial Hospital Joint Township District Memorial Hospital Lima Memorial Health System Van Wert County Hospital Wood County Hospital</p>
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REGION 3 - SOUTHWEST OHIO

<p>Bethesda North Hospital Christ Hospital Deaconess Hospital Fort Hamilton Hughes Memorial Hospital Good Samaritan Hospital - Dayton Mary Rutan Hospital Mercy Hospital Mount Airy Mercy Hospital Anderson Mercy Hospital Clermont Mercy Hospital Fairfield Sycamore Medical Center</p>	<p>Brown County Hospital Butler County Surgery Center Good Samaritan Hospital - Cincinnati Middletown Regional Hospital The Jewish Hospital University Hospital, Inc Wayne Hospital Wilson Memorial Hospital</p>	<p>Adena Regional Medical Center Clinton Memorial Hospital Community Hospital of Springfield Grandview Hospital & Medical Center Greene Memorial Hospital Kettering Medical Center McCullough-Hyde Memorial Hospital Mercy Hospital Western Hills Mercy Medical Center of Springfield Miami Valley Hospital Southern Ohio Medical Center Upper Valley Medical Center</p>
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REGION 4 - CENTRAL & SOUTHEAST OHIO

<p>Licking Memorial Hospital Marietta Memorial Hospital Mount Carmel Health Mount Carmel St. Ann's New Albany Surgical Hospital Selby General Hospital Trinity Health System</p>	<p>Berger Health System Doctors Hospital - Ohio Health Fairfield Medical Center Genesis Healthcare System Grant Medical Center - Ohio Health Holzer Medical Center Knox Community Hospital Memorial Hospital of Union County O'Bleness Memorial Hospital</p>	<p>East Ohio Regional Hospital Grady Memorial Hospital Hocking Valley Community Hospital Holzer Medical Center Jackson Madison County Hospital Inc Ohio State University Hospital East Ohio State University Hospitals Riverside Methodist Hospital - Ohio Health</p>
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Pulmonary Disease - Chronic Obstructive Pulmonary Disease (COPD)

A group of disorders in which lung function declines over time. The two most common disorders are chronic bronchitis and emphysema, both chronic illnesses that impair airflow in the lungs. Chronic bronchitis is characterized by inflamed air passages and enlarged mucus-producing glands in the lungs, the excess mucus from which results in coughing. Emphysema is characterized by destruction of the tiny air sacs (alveoli) in the lungs and development of irreversible holes, both of which make breathing more difficult.

ABOVE AVERAGE	AVERAGE	BELOW AVERAGE
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REGION 1 - NORTHEAST OHIO

Allen Medical Center Alliance Community Hospital Ashtabula County Medical Center Aultman Hospital CCHS Hillcrest Hospital CCHS Huron Hospital CCHS Lakewood Hospital CCHS Lutheran Hospital CCHS South Pointe Hospital Cuyahoga Falls General Hospital EMH Regional Medical Center Medcentral Health System Shelby Hospital Southwest General Health Center St. Elizabeth Boardman Health Center St. John West Shore Hospital St. Joseph Health Center UH Bedford Medical Center UH Conneaut Medical Center	UH Memorial Hospital of Geneva Union Hospital University Hospitals Western Reserve Care System Wooster Community Hospital	CCHS Euclid Hospital CCHS Fairview Hospital Medina General Hospital Metro Health Medical Center Robinson Memorial Hospital Salem Community Hospital Samaritan Regional Health System St. Vincent Charity Hospital UH Geauga Regional Hospital UH Richmond Heights Hospital Wadsworth Rittman Hospital	Acuity Specialty Hospital Affinity Medical Center Akron General Medical Center Barberton Citizens Hospital CCHS Marymount Hospital Cleveland Clinic Foundation Community Health Partners of Ohio - West East Liverpool City Hospital Lake Hospital System Inc Lodi Community Hospital Medcentral Health System Mercy Medical Center Parma Community General Hospital Pomerene Hospital St. Elizabeth Health Center Summa Health Systems Hospitals Trumbull Memorial Hospital Twin City Hospital
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REGION 2 - NORTHWEST OHIO

Bellevue Hospital Community Memorial Hospital Fisher Titus Memorial Hospital Fostoria Community Hospital H B Magruder Memorial Hospital Hardin Memorial Hospital Henry County Hospital Joint Township District Memorial Hospital Lima Memorial Health System Mercer County Joint Township Community Hospital	Mercy Hospital of Willard Paulding County Hospital St. Charles Mercy Hospital St. Vincent Mercy Medical Center The Toledo Hospital Van Wert County Hospital Wood County Hospital	Bay Park Community Hospital Bucyrus Community Hospital Defiance Regional Medical Center Fulton County Health Center Galion Community Hospital Medical College of Ohio At Toledo St. Anne Mercy Hospital St. Luke's Hospital Wyandot Memorial Hospital	Blanchard Valley Regional Health Center Community Hospital Bryan Firelands Regional Medical Center - Main Campus Flower Hospital Marion General Hospital Memorial Hospital of Fremont Mercy Hospital of Defiance Mercy Hospital of Tiffin Ohio St. Rita's Medical Center
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REGION 3 - SOUTHWEST OHIO

Adams County Hospital Bethesda North Hospital Brown County Hospital Clinton Memorial Hospital Dayton Heart Hospital Deaconess Hospital Fayette County Memorial Hospital Fort Hamilton Hughes Memorial Hospital Good Samaritan Hospital - Cincinnati Grandview Hospital & Medical Center Greene Memorial Hospital Greenfield Area Medical Center Kettering Medical Center McCullough-Hyde Memorial Hospital Mercy Hospital Mount Airy	Mercy Hospital Western Hills Mercy Hospital Anderson Mercy Hospital Clermont Mercy Medical Center of Springfield Mercy Memorial Hospital Miami Valley Hospital Middletown Regional Hospital Pike Community Hospital Southern Ohio Medical Center Sycamore Medical Center University Hospital, Inc Wayne Hospital Wilson Memorial Hospital	Adena Regional Medical Center Community Hospital of Springfield Mary Rutan Hospital	Christ Hospital Dayton Rehabilitation Institute Good Samaritan Hospital - Dayton Highland District Hospital Mercy Hospital Fairfield The Jewish Hospital Upper Valley Medical Center
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REGION 4 - CENTRAL & SOUTHEAST OHIO

Belmont Community Hospital Coshocton County Memorial Hospital Doctors Hospital of Nelsonville East Ohio Regional Hospital Fairfield Medical Center Genesis Healthcare System Harrison Community Hospital Hocking Valley Community Hospital Memorial Hospital of Union County Ohio State University Hospitals	Berger Health System Doctors Hospital - Ohio Health Knox Community Hospital Licking Memorial Hospital Ohio State University Hospital East Trinity Health System	Barnesville Hospital Grady Memorial Hospital Grant Medical Center - Ohio Health Holzer Medical Center Holzer Medical Center Jackson Madison County Hospital Inc Marietta Memorial Hospital Morrow County Hospital Mount Carmel Health Mount Carmel St. Ann's O'Bleness Memorial Hospital Riverside Methodist Hospital - Ohio Health Selby General Hospital Southeastern Ohio Regional Medical Center
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Pulmonary Disease - Pneumonia

An infection of the lungs that is associated with cough, sputum (coughed-up fluid and mucus), fever, shortness of breath and changes on a chest X-ray.

ABOVE AVERAGE	AVERAGE	BELOW AVERAGE
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REGION 1 - NORTHEAST OHIO

<p>Affinity Medical Center Alliance Community Hospital Ashtabula County Medical Center Barberton Citizens Hospital CCHS Fairview Hospital CCHS Marymount Hospital CCHS South Pointe Hospital Cleveland Clinic Foundation Cuyahoga Falls General Hospital EMH Regional Medical Center Lake Hospital System Inc Lodi Community Hospital Medina General Hospital Mercy Medical Center Metro Health Medical Center Parma Community General Hospital Salem Community Hospital Southwest General Health Center St. Elizabeth Boardman Health Center</p>	<p>St. John West Shore Hospital St. Vincent Charity Hospital UH Bedford Medical Center UH Richmond Heights Hospital Wadsworth Rittman Hospital Wooster Community Hospital</p>	<p>Acuity Specialty Hospital Akron General Medical Center Allen Medical Center CCHS Euclid Hospital CCHS Hillcrest Hospital CCHS Huron Hospital Medcentral Health System Medcentral Health System Shelby Hospital Pomerene Hospital St. Joseph Health Center UH Geauga Regional Hospital UH Memorial Hospital of Geneva</p>	<p>Aultman Hospital CCHS Lakewood Hospital CCHS Lutheran Hospital Community Health Partners of Ohio - West Dunlap Memorial Hospital East Liverpool City Hospital Robinson Memorial Hospital Samaritan Regional Health System St. Elizabeth Health Center Summa Health Systems Hospitals Trumbull Memorial Hospital Twin City Hospital UH Conneaut Medical Center Union Hospital University Hospitals Western Reserve Care System</p>
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REGION 2 - NORTHWEST OHIO

<p>Bay Park Community Hospital Community Hospital Bryan Community Memorial Hospital Defiance Regional Medical Center Flower Hospital Galion Community Hospital Henry County Hospital Lima Memorial Health System Memorial Hospital of Fremont Mercy Hospital of Defiance Paulding County Hospital St. Anne Mercy Hospital</p>	<p>St. Charles Mercy Hospital The Toledo Hospital</p>	<p>Bellevue Hospital Bucyrus Community Hospital Firelands Regional Medical Center - Main Campus Fostoria Community Hospital H B Magruder Memorial Hospital Hardin Memorial Hospital Joint Township District Memorial Hospital Medical College of Ohio At Toledo Mercer County Joint Township Community Hospital Mercy Hospital of Willard St. Rita's Medical Center Van Wert County Hospital</p>	<p>Blanchard Valley Regional Health Center Fisher Titus Memorial Hospital Fulton County Health Center Marion General Hospital Mercy Hospital of Tiffin Ohio St. Luke's Hospital St. Vincent Mercy Medical Center Wood County Hospital Wyandot Memorial Hospital</p>
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REGION 3 - SOUTHWEST OHIO

<p>Adena Regional Medical Center Brown County Hospital Christ Hospital Clinton Memorial Hospital Community Hospital of Springfield Dayton Heart Hospital Deaconess Hospital Fayette County Memorial Hospital Fort Hamilton Hughes Memorial Hospital Good Samaritan Hospital - Dayton Greene Memorial Hospital Greenfield Area Medical Center Highland District Hospital Kettering Medical Center Mary Rutan Hospital</p>	<p>Mercy Hospital Mount Airy Mercy Memorial Hospital Middletown Regional Hospital Southern Ohio Medical Center Sycamore Medical Center University Hospital, Inc Wayne Hospital</p>	<p>Adams County Hospital Mercy Hospital Anderson Pike Community Hospital The Jewish Hospital Upper Valley Medical Center</p>	<p>Bethesda North Hospital Good Samaritan Hospital - Cincinnati Grandview Hospital & Medical Center McCullough-Hyde Memorial Hospital Mercy Hospital Western Hills Mercy Hospital Clermont Mercy Hospital Fairfield Mercy Medical Center of Springfield Miami Valley Hospital Wilson Memorial Hospital</p>
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REGION 4 - CENTRAL & SOUTHEAST OHIO

<p>Doctors Hospital - Ohio Health Fairfield Medical Center Grant Medical Center - Ohio Health Hocking Valley Community Hospital Memorial Hospital of Union County Mount Carmel Health Ohio State University Hospital East</p>	<p>Belmont Community Hospital Coshocton County Memorial Hospital Harrison Community Hospital Knox Community Hospital O'Bleness Memorial Hospital Ohio State University Hospitals Trinity Health System</p>	<p>Barnesville Hospital Berger Health System Doctors Hospital of Nelsonville East Ohio Regional Hospital Genesis Healthcare System Grady Memorial Hospital Holzer Medical Center Holzer Medical Center Jackson Licking Memorial Hospital Madison County Hospital Inc Marietta Memorial Hospital Marrow County Hospital Mount Carmel St. Ann's Riverside Methodist Hospital - Ohio Health</p>	<p>Selby General Hospital Southeastern Ohio Regional Medical Center</p>
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General Surgery - Colon Surgery

The primary method of treatment for colorectal cancer, a malignant tumor of the colon, rectum or both. The colon and rectum make up the large intestine (large bowel), which carries the remnants of digested food from the small intestine and eliminates them as waste through the anus. Additionally, colon surgery is sometimes used to treat Irritable Bowel Syndrome (IBS).

ABOVE AVERAGE	AVERAGE	BELOW AVERAGE
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REGION 1 - NORTHEAST OHIO

<p>Akron General Medical Center Ashtabula County Medical Center CCHS Huron Hospital CCHS Lakewood Hospital CCHS Marymount Hospital Cuyahoga Falls General Hospital Metro Health Medical Center Parma Community General Hospital Robinson Memorial Hospital Southwest General Health Center St. Elizabeth Health Center St. Joseph Health Center Summa Health Systems Hospitals UH Bedford Medical Center UH Geauga Regional Hospital University Hospitals Wadsworth Rittman Hospital Western Reserve Care System Wooster Community Hospital</p>	<p>CCHS Fairview Hospital CCHS Hillcrest Hospital CCHS Lutheran Hospital Community Health Partners of Ohio - West Lake Hospital System Inc Medcentral Health System St. John West Shore Hospital Trumbull Memorial Hospital UH Richmond Heights Hospital</p>	<p>Affinity Medical Center Alliance Community Hospital Aultman Hospital Barberton Citizens Hospital CCHS Euclid Hospital CCHS South Pointe Hospital Cleveland Clinic Foundation EMH Regional Medical Center Medina General Hospital Mercy Medical Center Salem Community Hospital St. Vincent Charity Hospital Union Hospital</p>
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REGION 2 - NORTHWEST OHIO

<p>Bellevue Hospital Community Hospital Bryan Flower Hospital Fulton County Health Center Lima Memorial Health System Marion General Hospital St. Anne Mercy Hospital St. Charles Mercy Hospital</p>	<p>Fisher Titus Memorial Hospital Medical College of Ohio At Toledo St. Rita's Medical Center</p>	<p>Blanchard Valley Regional Health Center Firelands Regional Medical Center - Main Campus Galion Community Hospital Memorial Hospital of Fremont Mercy Hospital of Defiance Mercy Hospital of Tiffin Ohio St. Luke's Hospital St. Vincent Mercy Medical Center The Toledo Hospital Wood County Hospital</p>
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REGION 3 - SOUTHWEST OHIO

<p>Christ Hospital Deaconess Hospital Good Samaritan Hospital - Cincinnati Greene Memorial Hospital Kettering Medical Center Mary Rutan Hospital Mercy Hospital Mount Airy Mercy Hospital Western Hills Mercy Medical Center of Springfield Miami Valley Hospital Middletown Regional Hospital Sycamore Medical Center The Jewish Hospital Wilson Memorial Hospital</p>	<p>Clinton Memorial Hospital Grandview Hospital & Medical Center McCullough-Hyde Memorial Hospital</p>	<p>Adena Regional Medical Center Bethesda North Hospital Community Hospital of Springfield Fort Hamilton Hughes Memorial Hospital Good Samaritan Hospital - Dayton Mercy Hospital Anderson Mercy Hospital Clermont Mercy Hospital Fairfield Southern Ohio Medical Center University Hospital, Inc Upper Valley Medical Center Wayne Hospital</p>
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REGION 4 - CENTRAL & SOUTHEAST OHIO

<p>Grady Memorial Hospital Holzer Medical Center Knox Community Hospital Licking Memorial Hospital Marietta Memorial Hospital Mount Carmel St. Ann's Ohio State University Hospital East Ohio State University Hospitals Trinity Health System</p>	<p>Coshocton County Memorial Hospital Memorial Hospital of Union County</p>	<p>Berger Health System Doctors Hospital - Ohio Health Fairfield Medical Center Genesis Healthcare System Grant Medical Center - Ohio Health Mount Carmel Health Riverside Methodist Hospital - Ohio Health Southeastern Ohio Regional Medical Center</p>
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General Surgery - Head and Neck Endarterectomy

(H) - High Volume

A procedure during which fatty deposits (plaques) are removed from one of the carotid arteries, two main arteries in the neck supplying blood to the brain, in order to prevent a stroke.

ABOVE AVERAGE	AVERAGE	BELOW AVERAGE
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REGION 1 - NORTHEAST OHIO

<p>Akron General Medical Center Aultman Hospital CCHS Fairview Hospital CCHS Lakewood Hospital Cuyahoga Falls General Hospital EMH Regional Medical Center Lake Hospital System Inc Robinson Memorial Hospital St. Elizabeth Health Center Trumbull Memorial Hospital UH Bedford Medical Center UH Geauga Regional Hospital Western Reserve Care System</p>	<p>Alliance Community Hospital Barberton Citizens Hospital CCHS Hillcrest Hospital CCHS South Pointe Hospital Cleveland Clinic Foundation Community Health Partners of Ohio - West Medcentral Health System Mercy Medical Center Parma Community General Hospital Salem Community Hospital St. John West Shore Hospital St. Joseph Health Center St. Vincent Charity Hospital Summa Health Systems Hospitals Union Hospital University Hospitals</p>	<p>Affinity Medical Center CCHS Marymount Hospital Metro Health Medical Center Southwest General Health Center Wooster Community Hospital</p>
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REGION 2 - NORTHWEST OHIO

<p>Blanchard Valley Regional Health Center</p>	<p>Bay Park Community Hospital Fisher Titus Memorial Hospital Lima Memorial Health System St. Anne Mercy Hospital St. Charles Mercy Hospital</p>	<p>Firelands Regional Medical Center - Main Campus Flower Hospital Marion General Hospital Medical College of Ohio At Toledo St. Luke's Hospital St. Rita's Medical Center St. Vincent Mercy Medical Center The Toledo Hospital (H)</p>
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REGION 3 - SOUTHWEST OHIO

<p>Bethesda North Hospital Christ Hospital Community Hospital of Springfield Good Samaritan Hospital - Dayton Grandview Hospital & Medical Center Kettering Medical Center Mercy Hospital Mount Airy Mercy Hospital Anderson Mercy Hospital Fairfield Mercy Medical Center of Springfield</p>	<p>Dayton Heart Hospital Fort Hamilton Hughes Memorial Hospital Good Samaritan Hospital - Cincinnati Southern Ohio Medical Center The Jewish Hospital Upper Valley Medical Center</p>	<p>Adena Regional Medical Center Mercy Hospital Western Hills Miami Valley Hospital University Hospital, Inc</p>
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REGION 4 - CENTRAL & SOUTHEAST OHIO

<p>Fairfield Medical Center Grant Medical Center - Ohio Health Licking Memorial Hospital Mount Carmel Health (H) Mount Carmel St. Ann's Ohio State University Hospitals Riverside Methodist Hospital - Ohio Health (H)</p>	<p>Doctors Hospital - Ohio Health East Ohio Regional Hospital Genesis Healthcare System Holzer Medical Center Marietta Memorial Hospital Southeastern Ohio Regional Medical Center Trinity Health System</p>	
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Process of Care Rankings

The rankings used at the beginning of this Consumer Guide to Ohio Hospital Quality are based on outcomes measures - the actual results of how a hospital delivers care. However, it is also important to recognize and understand the different steps that a hospital takes to improve its performance. For example, patients are likely to have a better outcome if a hospital does a good job of complying with nationally recognized clinical treatment guidelines. These guidelines are called process of care measures.

The Centers for Medicare and Medicaid Services (CMS) has partnered with public and private entities to form the Hospital Quality Alliance (HQA). Industry groups worked together to develop a standard set of metrics to measure and report on process of care. The rankings on the next pages tell you whether a hospital is better than, equal to, or worse than other hospitals when it comes to implementing best-practices for a particular condition.

To learn more about the HQA, or how these measures were developed, please visit: <http://www.hospitalcompare.hhs.gov>

Factors Considered for Heart Failure Care

- Does each qualifying patient leave the hospital with a prescription for an ACE Inhibitor drug?
- Does each patient get specific discharge instructions when leaving the hospital?
- Has the hospital done an in-depth examination of the heart's pumping capacity (left ventricle function)?
- Does each patient receive advice and counseling on how to quit smoking?

Factors Considered for Pneumonia Care

- Did the hospital do an appropriate blood test before beginning medication therapy?
- Did the hospital administer antibiotics within four hours of the patient's arrival?
- Did the hospital administer the correct medication for the special needs of patients in both regular nursing and intensive care units?
- Did the hospital effectively measure the amount of oxygen in the patient's bloodstream?
- Does the hospital provide influenza and pneumococcal vaccines to patients?
- Does each patient receive advice and counseling on how to quit smoking?

Process of Care Rankings Region 1 - Northeast Ohio

Hospital	Heart Failure Care	Pneumonia Care
Affinity Medical Center	√	+
Akron General Medical Center	√	√
Allen Medical Center	ID	ID
Alliance Community Hospital	-	√
Ashtabula County Medical Center	√	√
Aultman Hospital	√	√
Barberton Citizens Hospital	+	+
CCHS Euclid Hospital	√	√
CCHS Fairview Hospital	√	√
CCHS Hillcrest Hospital	√	√
CCHS Huron Hospital	√	-
CCHS Lakewood Hospital	+	-
CCHS Lutheran Hospital	-	√
CCHS Marymount Hospital	√	-
CCHS South Pointe Hospital	√	√
Cleveland Clinic Foundation	√	-
Community Health Partners of Ohio-West	+	+
Cuyahoga Falls General Hospital	√	√
Dunlap Memorial Hospital	ID	ID
East Liverpool City Hospital	-	-
EMH Regional Medical Center	√	√
Lake Hospital System Inc	-	-
Lodi Community Hospital	ID	+
Medcentral Health System	√	√
Medcentral Health System Shelby Hospital	ID	ID
Medina General Hospital	-	-

Hospital	Heart Failure Care	Pneumonia Care
Mercy Medical Center	-	-
Metro Health Medical Center	√	√
Parma Community General Hospital	√	√
Pomerene Hospital	+	+
Robinson Memorial Hospital	√	-
Salem Community Hospital	√	√
Samaritan Regional Health System	√	√
Southwest General Health Center	+	√
St. Elizabeth Boardman Health Center	ID	ID
St. Elizabeth Health Center	+	+
St. John West Shore Hospital	-	-
St. Joseph Health Center	+	+
St. Vincent Charity Hospital	√	√
Summa Health Systems Hospitals	√	-
Trumbull Memorial Hospital	-	√
Twin City Hospital	-	+
UH Bedford Medical Center	+	+
UH Conneaut Medical Center	√	+
UH Geauga Regional Hospital	+	√
UH Memorial Hospital of Geneva	√	+
UH Richmond Heights Hospital	+	+
Union Hospital	√	+
University Hospitals	√	√
Wadsworth Rittman Hospital	√	√
Western Reserve Care System	-	-
Wooster Community Hospital	√	√

- + This organization's performance is better than the performance of most certified hospitals.
- √ This organization's performance is the same as the performance of most certified hospitals.
- This organization's performance is worse than the performance of most certified hospitals.
- ID Insufficient data for proper reporting.

Information pertains to the October 2006 through September 2007 reporting period. For the most recent ratings, please visit Hospital Compare at www.hospitalcompare.hhs.gov

Hospital Information Region 1 - Northeast Ohio

NAME	CITY	PHONE NUMBER	NAME	CITY	PHONE NUMBER
Ashland County			Mahoning County		
Samaritan Regional Health System	Ashland	800-257-9917	Forum Health Northside Medical Center	Youngstown	330-884-1000
Ashtabula County			St. Elizabeth Health Center	Youngstown	330-746-7211
Ashtabula County Medical Center	Ashtabula	440-997-2262	St. Elizabeth Boardman Health Center	Boardman	330-729-2929
UH Conneaut Medical Center	Conneaut	440-593-1131	Medina County		
UH Memorial Hospital of Geneva	Geneva	440-466-1141	Lodi Community Hospital	Lodi	330-948-1222
Columbiana County			Medina General Hospital	Medina	330-725-1000
East Liverpool City Hospital	East Liverpool	330-385-7200	Wadsworth Rittman Hospital	Wadsworth	330-334-1504
Salem Community Hospital	Salem	330-332-1551	Portage County		
Cuyahoga County			Robinson Memorial Hospital	Ravenna	330-297-0811
CCHS Euclid Hospital	Euclid	216-531-9000	Richland County		
CCHS Fairview Hospital	Cleveland	216-476-7000	Medcentral Health System	Mansfield	419-526-8000
CCHS Hillcrest Hospital	Mayfield Heights	440-312-4500	Medcentral Health System Shelby Hospital	Shelby	419-342-5015
CCHS Huron Hospital	East Cleveland	216-761-3300	Stark County		
CCHS Lakewood Hospital	Lakewood	216-521-4200	Affinity Medical Center	Massillon	330-832-8761
CCHS Lutheran Hospital	Cleveland	216-696-4300	Alliance Community Hospital	Alliance	330-596-6000
CCHS Marymount Hospital	Garfield Heights	216-581-0500	Aultman Hospital	Canton	330-452-9911
CCHS South Pointe Hospital	Warrensville Heights	216-491-6000	Mercy Medical Center	Canton	330-489-1000
Metro Health Medical Center	Cleveland	216-778-7800	Summit County		
Parma Community General Hospital	Parma	440-743-3000	Akron General Medical Center	Akron	330-344-6000
Southwest General Health Center	Middleburg Heights	440-816-8000	Summa Health System Hospitals:		
St. John West Shore Hospital	Westlake	800-223-8662	Akron City Hospital	Akron	330-375-3000
St. Vincent Charity Hospital	Cleveland	216-861-6200	St. Thomas Hospital	Akron	330-375-3000
The Cleveland Clinic	Cleveland	216-444-2200	Barberton Hospital	Barberton	330-615-3000
UH Bedford Medical Center	Bedford	440-735-3900	Cuyahoga Falls General Hospital	Cuyahoga Falls	330-971-7000
UH Richmond Heights Hospital	Richmond Heights	440-585-6500	Trumbull County		
University Hospitals	Cleveland	888-844-8447	Forum Health Memorial Hospital	Warren	330-841-9011
Geauga County			St. Joseph Health Center	Warren	330-841-4000
UH Geauga Regional Hospital	Chardon	440-285-6000	Tuscarawas County		
Holmes County			Twin City Hospital	Dennison	740-922-2800
Pomerene Hospital	Millersburg	330-674-1015	Union Hospital	Dover	330-343-3311
Lake County			Wayne County		
Lake Hospital System Inc:			Dunlap Memorial Hospital	Orrville	330-682-3010
Lake East Hospital	Painesville	440-354-2400	Wooster Community Hospital	Wooster	330-263-8100
Lake West Hospital	Willoughby	440-953-9600	Lorain County		
Lorain County			Allen Medical Center	Oberlin	440-775-1211
Community Health Partners of Ohio - West	Lorain	440-960-4000	EMH Regional Medical Center	Elyria	440-329-7500

Hospital Information Region 2 - Northwest Ohio

NAME	CITY	PHONE NUMBER	NAME	CITY	PHONE NUMBER
Allen County			Lucas County		
Institute for Orthopedic Surgery	Lima	800-225-3921	Bay Park Community Hospital	Oregon	419-690-7900
Lima Memorial Health System	Lima	419-228-3335	Flower Hospital	Sylvania	419-824-1444
St. Rita's Medical Center	Lima	419-227-3361	St. Anne Mercy Hospital	Toledo	419-407-2663
Auglaize County			St. Charles Mercy Hospital	Oregon	419-696-7200
Joint Township District Memorial Hospital	Saint Marys	419-394-3335	St. Luke's Hospital	Maumee	419-893-5911
Crawford County			St. Vincent Mercy Medical Center	Toledo	419-251-3232
Bucyrus Community Hospital	Bucyrus	419-562-4677	The Toledo Hospital	Toledo	419-291-4000
Galion Community Hospital	Galion	419-468-4841	University of Toledo Medical Center	Toledo	419-383-4000
Defiance County			Marion County		
Community Memorial Hospital	Hicksville	419-542-6692	Marion General Hospital	Marion	740-383-8400
Defiance Regional Medical Center	Defiance	419-783-6955	Mercer County		
Memorial Hospital of Fremont	Fremont	419-332-7321	Mercer County Joint Township Community Hospital	Coldwater	419-678-2341
Mercy Hospital of Defiance	Defiance	419-782-8444	Ottawa County		
Erie County			H B Magruder Hospital	Port Clinton	419-734-3131
Firelands Regional Medical Center - Main Campus	Sandusky	419-557-7400	Paulding County		
Fulton County			Paulding County Hospital	Paulding	419-399-4080
Community Hospitals: Archbold Hospital	Archbold	419-445-4415	Seneca County		
Fulton County Health Center	Wauseon	419-335-2015	Fostoria Community Hospital	Fostoria	419-435-7734
Hancock County			Mercy Hospital Of Tiffin Ohio	Tiffin	419-447-3130
Blanchard Valley Regional Health Center	Findlay	419-423-4500	Van Wert County		
Hardin County			Van Wert County Hospital	Van Wert	419-238-2390
Hardin Memorial Hospital	Kenton	419-673-0761	Williams County		
Henry County			Community Hospitals:		
Henry County Hospital	Napoleon	419-592-4015	Bryan Hospital	Bryan	419-636-1131
Huron County			Montpelier Hospital	Montpelier	419-485-3154
Belleuve Hospital	Belleuve	419-483-4040	Wood County		
Fisher Titus Medical Center	Norwalk	419-668-8101	Wood County Hospital	Bowling Green	419-354-8900
Mercy Hospital of Willard	Willard	419-964-5000	Wyandot County		
			Wyandot Memorial Hospital	Upper Sandusky	419-294-4991

Hospital Information Region 3 - Southwest Ohio

NAME	CITY	PHONE NUMBER	NAME	CITY	PHONE NUMBER
Adams County			Highland County		
Adams County Hospital	West Union	937-544-5571	Greenfield Area Medical Center	Greenfield	937-981-9400
Brown County			Highland District Hospital	Hillsboro	937-393-6100
Brown County Hospital	Georgetown	937-378-7500	Logan County		
Butler County			Mary Rutan Hospital	Bellefontaine	937-592-4015
Butler County Surgery Center	Hamilton	513-894-8888	Miami County		
Fort Hamilton Hughes Memorial Hospital	Hamilton	513-867-2000	Upper Valley Medical Center	Troy	937-440-4000
McCullough-Hyde Memorial Hospital	Oxford	513-523-2111	Montgomery County		
Mercy Hospital Fairfield	Fairfield	513-870-7000	Dayton Heart Hospital	Dayton	937-221-8000
Middletown Regional Hospital	Middletown	513-424-2111	Dayton Rehabilitation Institute	Dayton	937-424-8200
Champaign County			Good Samaritan Hospital - Dayton	Dayton	937-278-2612
Mercy Memorial Hospital	Urbana	937-653-5231	Grandview Hospital & Medical Center	Dayton	937-226-3200
Clark County			Kettering Medical Center	Kettering	937-298-4331
Community Hospital of Springfield	Springfield	937-325-0531	Miami Valley Hospital	Dayton	937-208-8000
Mercy Medical Center of Springfield	Springfield	937-390-5000	Sycamore Medical Center	Miamisburg	937-866-0551
Clermont County			Pike County		
Mercy Hospital Clermont	Batavia	513-732-8200	Pike Community Hospital	Waverly	740-947-2186
Clinton County			Ross County		
Clinton Memorial Hospital	Wilmington	937-382-6611	Adena Regional Medical Center	Chillicothe	740-779-7500
Darke County			Scioto County		
Wayne Hospital	Greenville	937-548-1141	Southern Ohio Medical Center	Portsmouth	740-356-5000
Fayette County			Shelby County		
Fayette County Memorial Hospital	Washington Court House	740-335-1210	Wilson Memorial Hospital	Sidney	937-498-2311
Greene County					
Greene Memorial Hospital	Xenia	937-352-2000			
Hamilton County					
Bethesda North Hospital	Cincinnati	513-745-1111			
Christ Hospital	Cincinnati	513-585-2000			
Deaconess Hospital of Cincinnati	Cincinnati	513-559-2100			
Good Samaritan Hospital - Cincinnati	Cincinnati	513-872-1400			
Mercy Hospital Mount Airy	Cincinnati	513-853-5000			
Mercy Hospital Western Hills	Cincinnati	513-389-5000			
Mercy Hospital Anderson	Anderson Township	513-624-4500			
The Jewish Hospital	Cincinnati	513-686-3000			
University Hospital, Inc	Cincinnati	513-584-1000			

Hospital Information Region 4 - Central & Southeast Ohio

NAME	CITY	PHONE NUMBER	NAME	CITY	PHONE NUMBER
Athens County			Hocking County		
Doctors Hospital of Nelsonville	Nelsonville	740-753-1931	Hocking Valley Community Hospital	Logan	740-380-8000
O'Bleness Memorial Hospital	Athens	740-593-5551	Jackson County		
Belmont County			Holzer Medical Center Jackson	Jackson	740-288-4625
Barnesville Hospital	Barnesville	740-425-3941	Jefferson County		
Belmont Community Hospital	Bellaire	740-671-1200	Acuity Specialty Hospital	Steubenville	740-283-7497
East Ohio Regional Hospital	Martins Ferry	740-633-1100	Trinity Health System:		
Coshocton County			Trinity Medical Center East	Steubenville	740-283-7000
Coshocton County Memorial Hospital	Coshocton	740-622-6411	Trinity Medical Center West	Steubenville	740-264-8000
Delaware County			Knox County		
Grady Memorial Hospital	Delaware	740-369-8711	Knox Community Hospital	Mt. Vernon	740-393-9000
Fairfield County			Licking County		
Fairfield Medical Center	Lancaster	740-687-8687	Licking Memorial Hospital	Newark	740-348-4000
Franklin County			Madison County		
Doctors Hospital - Ohio Health	Columbus	614-544-1000	Madison County Hospital Inc	London	740-845-7000
Grant Medical Center - Ohio Health	Columbus	614-566-9000	Morrow County		
Mount Carmel Health			Morrow County Hospital	Mount Gilead	419-946-5015
Mount Carmel East	Columbus	614-234-6000	Muskingum County		
Mount Carmel West	Columbus	614-234-5000	Genesis Healthcare System:		
Mount Carmel New Albany Surgical Hospital	New Albany	614-775-6600	Genesis - Bethesda	Zanesville	740-454-4000
Mount Carmel Saint Ann's	Westerville	614-898-4000	Genesis - Good Samaritan	Zanesville	740-454-5000
Ohio State University Hospitals	Columbus	614-293-8000	Pickaway County		
Ohio State University Hospital East	Columbus	614-257-3000	Berger Health System	Circleville	888-477-2126
Riverside Methodist Hospital - Ohio Health	Columbus	614-566-5000	Union County		
Gallia County			Memorial Hospital of Union County	Marysville	937-644-6115
Holzer Medical Center	Gallipolis	740-446-5000	Washington County		
Guernsey County			Marietta Memorial Hospital	Marietta	740-374-1400
Southeastern Ohio Regional Medical Center	Cambridge	740-439-8000	Selby General Hospital	Marietta	740-568-2000
Harrison County					
Harrison Community Hospital	Cadiz	740-942-4631			



THE LEAPFROG GROUP

Informing Choices. Rewarding Excellence.

Getting Health Care Right.

In 2008, Employers Health was joined by other committed purchaser organizations from around Ohio - the Ohio Public Employees Retirement System, Health Action Council of Ohio, Employer Health Care Alliance and Front Path Health Coalition in a statewide rollout of the Leapfrog Hospital Survey. The survey is the nation's premier hospital patient safety evaluation tool and provides consumers and health care purchasers with up-to-date assessments of participating hospitals' quality and safety at its Web site, www.leapfroggroup.org.

The goal of the state-wide effort was to invite every hospital in Ohio to complete the voluntary survey, with the expectation that this will grow participation and broaden public recognition of the results, and motivate community-wide collaboration to improve health care quality. The hospitals were asked to respond to this important hospital quality survey so that our collective members, their beneficiaries, and the community at large will have access to critical information needed to make informed choices about where to receive care. Transparency in the health care system truly benefits everyone.

Ohio Results

37% or 66 out of a total of 178 hospitals responded to the survey.

1,220 total hospitals from across the nation participated in the survey. 26 of those were selected as "Top Hospitals," with three of those in Ohio.



"Top Hospitals" in Ohio:

- Summa Health Systems Hospitals - Akron City Hospital; Akron, OH
- The Christ Hospital; Cincinnati, OH
- University Hospitals Case Medical Center; Cleveland, OH

In the Leapfrog Hospital Quality and Safety Survey, Leapfrog asks hospitals if they adhere to the following four quality and safety practices. Significant scientific evidence shows that these practices reduce unnecessary deaths and injuries.

1. **CPOE** - choose a hospital that requires its staff to use computers to order medications, tests and procedures. This is called a Computerized Physician Order Entry system (CPOE).
2. **ICU Staffing** - choose a hospital with an intensive care unit (ICU) that is staffed by doctors and other caregivers who have special training in critical care. These are doctors are called 'intensivists'.
3. **High Risk Treatments** - select a hospital with lots of experience and the best results for specific procedures, surgeries or conditions. This is known as Evidence Based Hospital Referral (High risk procedures).
4. **Leapfrog Safe Practices Score** - select a hospital that has a high Leapfrog Safe Practices Score. This means it has put in place 27 procedures to reduce preventable medical mistakes.

Research commissioned by Leapfrog has shown that if the first three leaps were implemented in every non-rural hospital in the U.S. we could save up to 65,341 lives and prevent up to 907,600 medication errors each year ([Birkmeyer 2004](#)). Implementation could also save up to \$41.5 billion annually ([Conrad 2005](#)).



Creating an environment for long-term continuous improvement in the cost effective delivery of high quality care for its members and the community.

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